

Your Client Rights

As a client of Benson Psychological Services, PC you have a right to:

- a. Be treated with respect and dignity
- b. Be treated without discrimination based on physical or mental ability
- c. Be treated without regard to race, creed, national origin, sex, or sexual preference;
- d. Have all your information handled confidentially in accord with applicable laws, regulations, and standards;
- e. Receive notice of federal confidentiality requirements
- f. Not be subject to physical, emotional, or sexual abuse or harassment by employees or another client
- g. Have services for male, female and transgender clients reflecting the special needs of each and to be provided equivalent, clearly defined, and well supervised accommodations
- h. Be provided a reasonable opportunity to practice religion of the client's choice insofar as the practices does not interfere with the rights of other clients or the treatment program
- i. Have the right to be excused from any religious practice
- j. Have access to an established client grievance procedure; and
- k. Be informed of client rights in a language the client understands
- l. Know that your fundamental human, civil, constitutional, and statutory rights will be protected.
- m. File a grievance or appeal of program decision.
- n. Be provided a fee scale prior to services being provided along with written informed consent which covers all the rules expectations limits of confidentiality
- o. Have family involvement in services